

E-scooters in Greater Manchester

Launch and Panel
11th October 2022



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Panel Discussion

Chaired by Ian Cookson, University of Salford

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E-Scooters in Greater Manchester

Final Report

Graeme Sherriff
Luke Blazejewski
Michael Lomas

October 2022

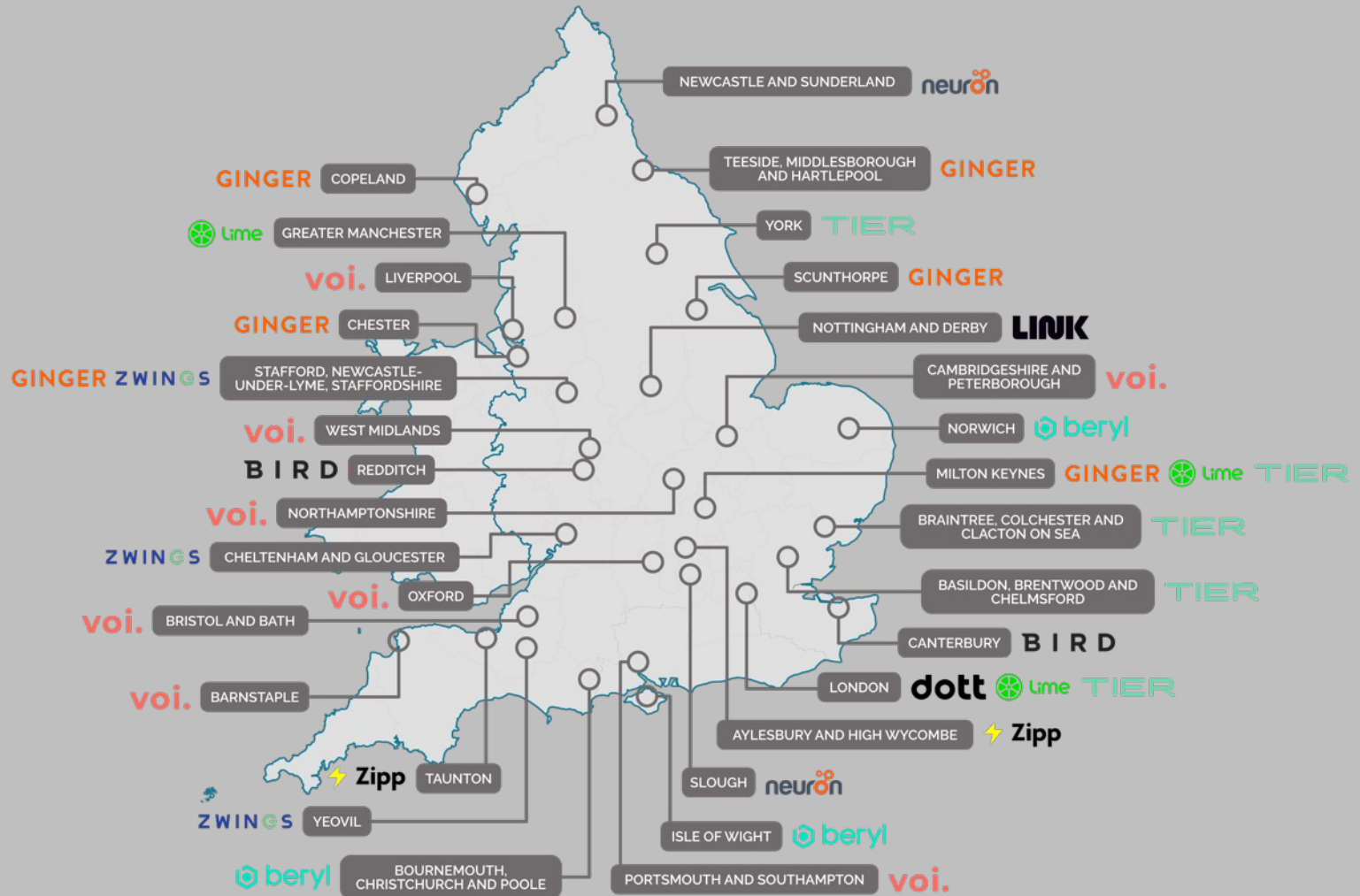


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Transport for
Greater Manchester





Salford

PLAINS OF HEIGHT

Phase 1 – 26 Oct 2020



Salford

PLAINS OF HEIGHT

Phase 2 – 20 Feb 2021



Salford

PLAINS OF HEIGHT

Phase 3 – 15 Apr 2021



Salford

PLAINS OF HEIGHT

Phase 4 – 18 Oct 2021





**13 reference
groups**

online surveys
2454 responses
over 3 surveys

49 interviews







‘I use them because I love them. I don't really need to... it adds a fun element to what can sometimes just be a bit of a tedious experience commuting... it adds an element of fun to something that you just have to do.

It's the same when I cycle to work, it's the same feeling really.’

(Interview 38)



‘But then there's also the novelty factor of it and the fact that I don't turn up to work in a sweaty state... I don't want to get to work and then have to get changed and sort myself out for the day, I want to arrive fresh’
(Interview 46)



‘I go and swim at The Quays and there's been a couple of times where I've gone part of the way home on them, like started walking home with a friend and then he's gone off one way, and I've just got on the scooter to get the rest of the way home just more quickly. It's that freedom thing.’ (Interview 13)



'Journey to university campus - for studying, social activities and the gym. I have CFS/ME and it means I can go to campus **more often** than if I had to walk the whole way or get an uber. I walk from [postcode] to closest e-scooter parking... I then take this journey in reverse if I haven't had alcohol, or walk the whole way back if I have.'

(Comment – Survey 3)



‘I would use e-scooter at night in unsafe areas, as walking in such areas is more risky. Slower speed of walking make[s] people more vulnerable and available to attacks’
(Comment - Survey 3)

User Decider Avoider



65 and over (N=119)



56-64 (N=182)



46-55 (N=295)



36-45 (N=296)

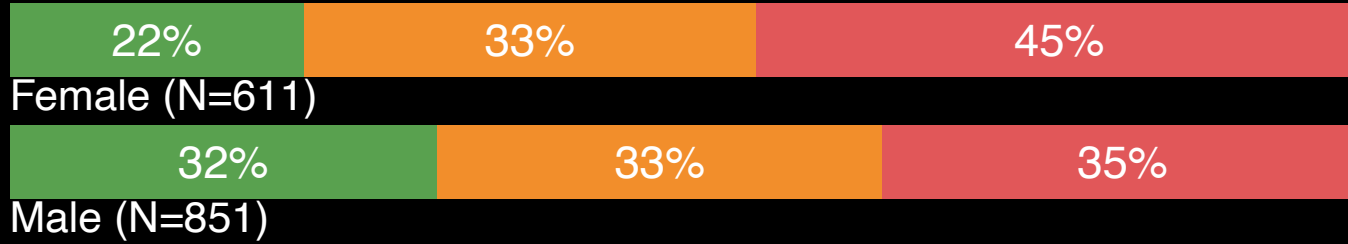


26-35 (N=318)

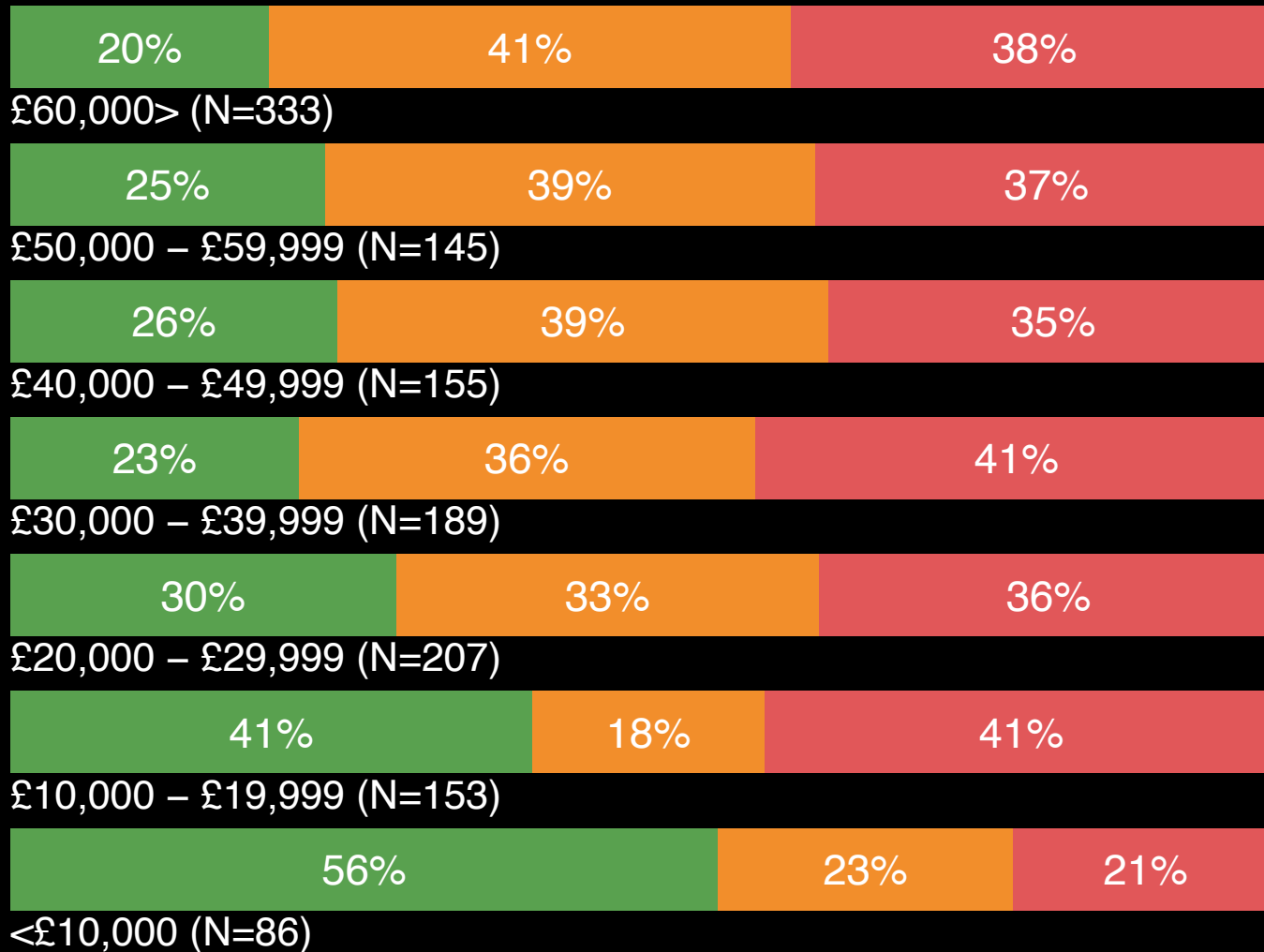


18-25 (N=274)

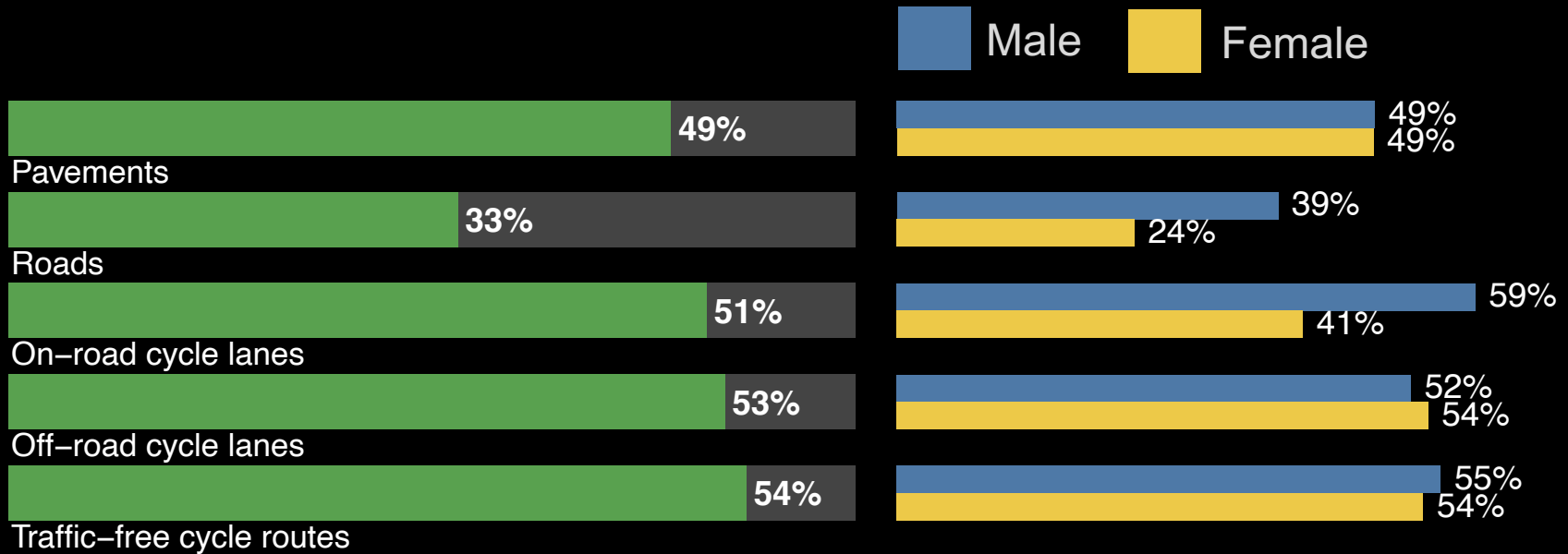
User Decider Avoider



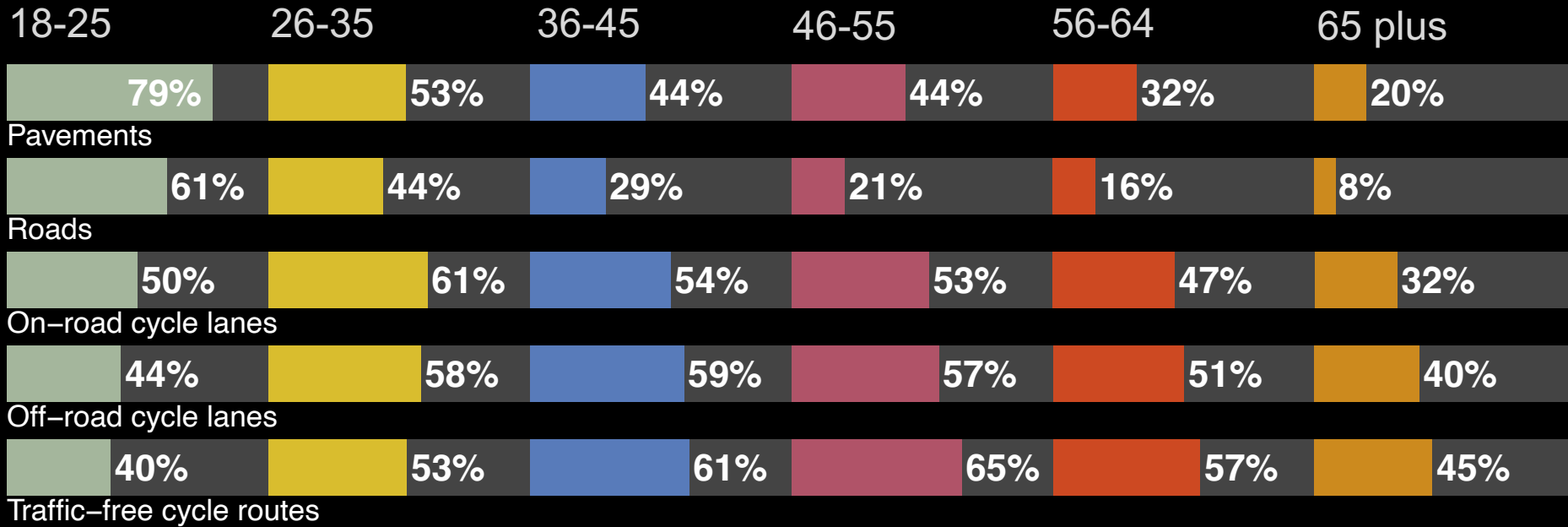
User Decider Avoider



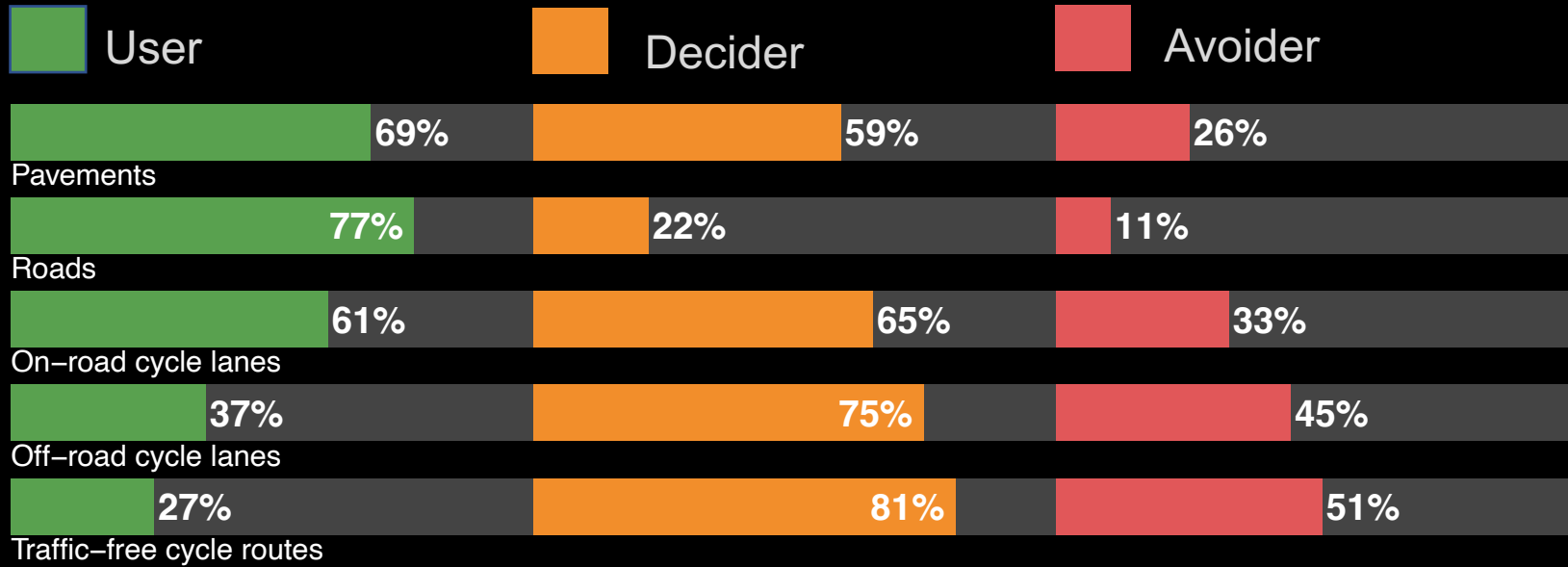
On which, if any, of the following would you feel confident riding an e-scooter?



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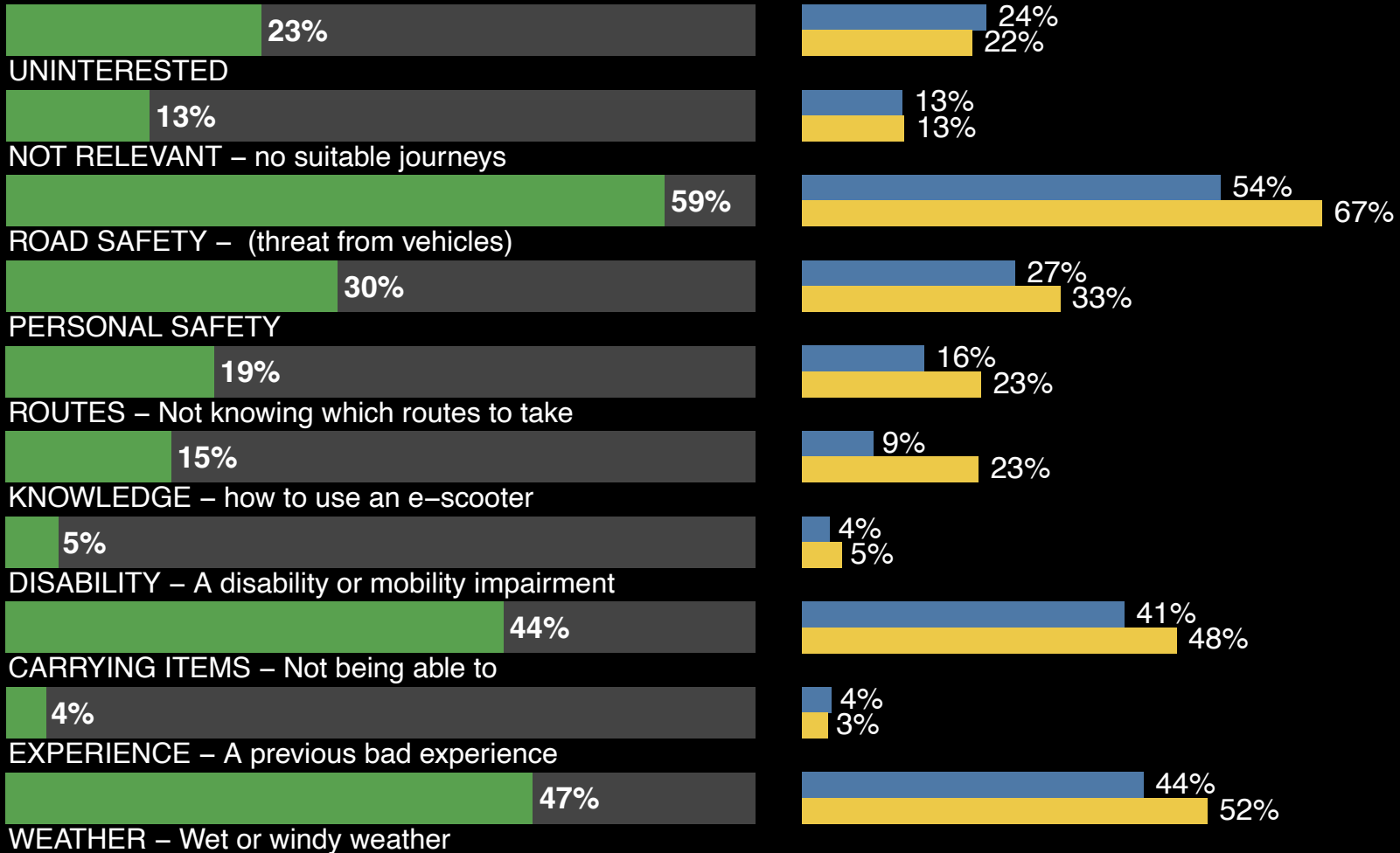
‘My main concern is the same reason I don’t cycle in Manchester anymore. The cycle lanes are absolutely awful, and the drivers are aggressive and arrogant.’

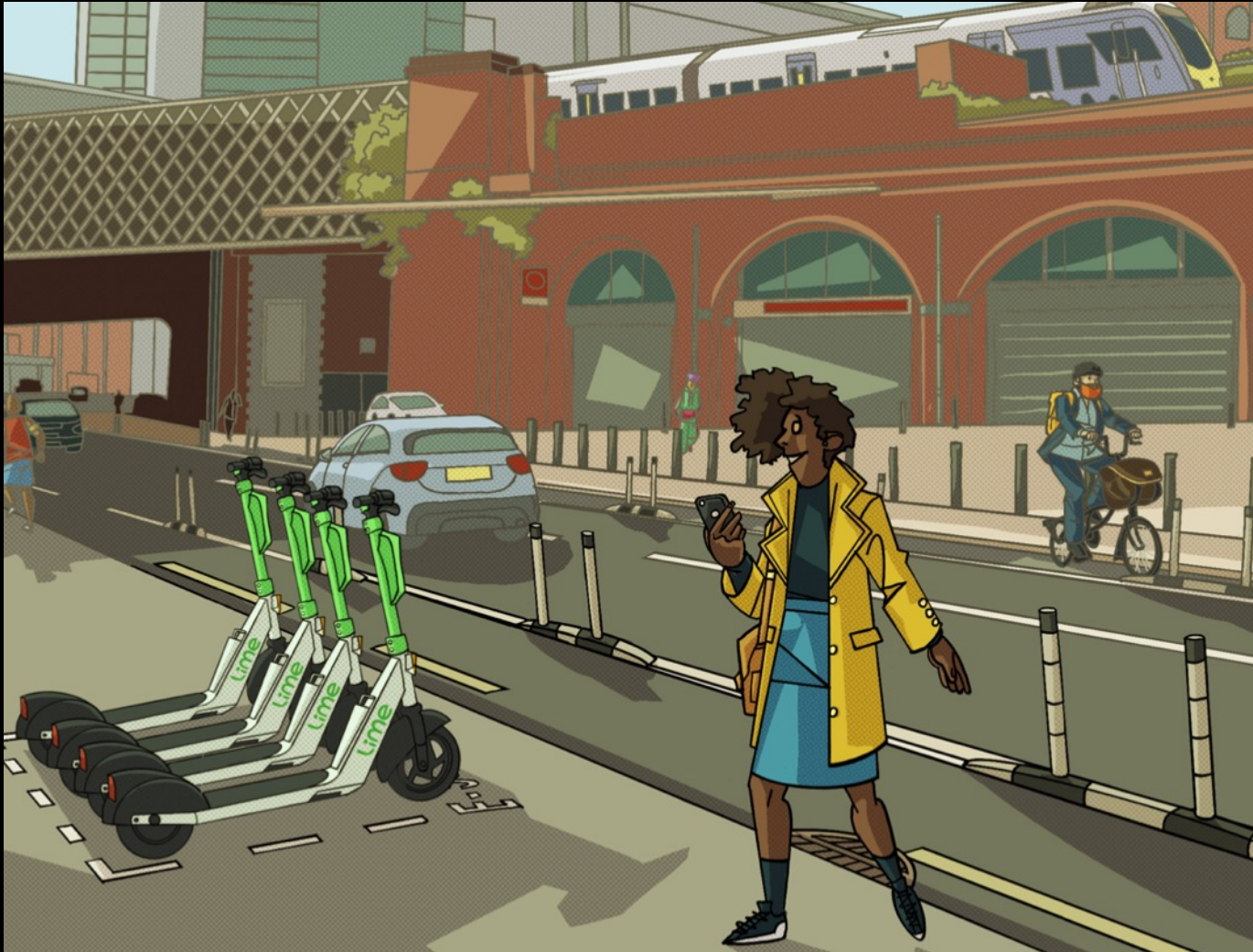
E-scooters are dangerous on the pavement but on the road, they are at risk from car drivers. We need segregated lanes for cyclists and scooters.’

(Comment - Survey 3)

Factors likely to limit any e-scooter use (shared or private)

Male Female





User Decider Avoider



Cycles and drives (N=388)



Drives, does not cycle (N=420)

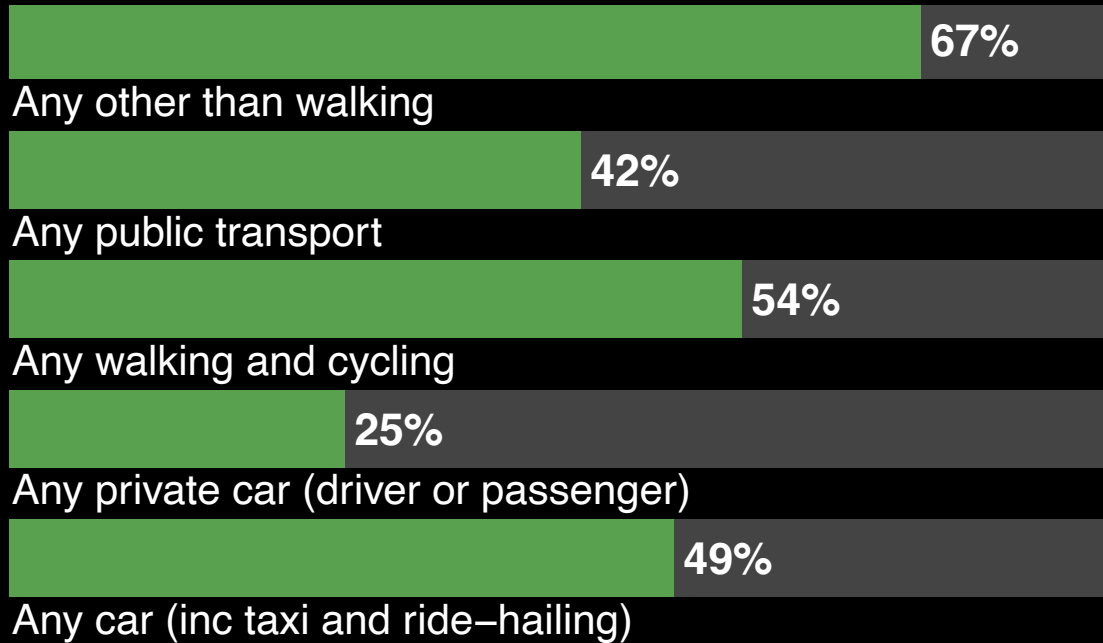


Cycles, does not drive (N=246)



None of the above (N=460)

Respondents replacing modes of transport with e-scooters



“I used to get a lot of Ubers before the scooters came in. The scooters, to me, were a cheaper alternative, which I had more control over as far as I knew how long the journey would take, pretty much, and, providing there was one available, I was in control of how I got there.

Also, just getting a bit of air as well and stuff. I found it a much more pleasant, I don't know, morning than going in in a car where someone's potentially just going to talk my ear off for the entire journey and I don't want to!”

(Interview 42)

”Sometimes I may need to be at a place very early in the morning, and maybe there are no buses yet, so maybe in my area the buses start activities by 4.45 or 4.50 thereabouts, and I need to be at my destination before five o’clock, so I would have to find an alternative means, and I don’t want to take an Uber, so I’d probably have to go there using other means.”

(Interview 35)

”To get to my work I need to change trains in Manchester city centre to get out to my office in Salford. 9 times out of 10 my first train is delayed so I miss my connection. Now I have the option to walk to the Salford border from Deansgate to pick up an e-scooter and then nip up the A6.

Fantastic – saves me being late for work and I arrive happy to have had the fun and speed of the scooter rather than annoyed and frustrated that my train was messed up yet again!”

(Comment – Survey 3)



‘They are dangerous. They go too fast and people use them dangerously. It is hard to walk by myself with e-scooters around, it is worse when I am walking the dog and I can’t imagine having small children (at least with the dog I can quickly pull them out of the way, a child’s reaction time and size may put them in greater danger)’
(Survey 3 – Comments).

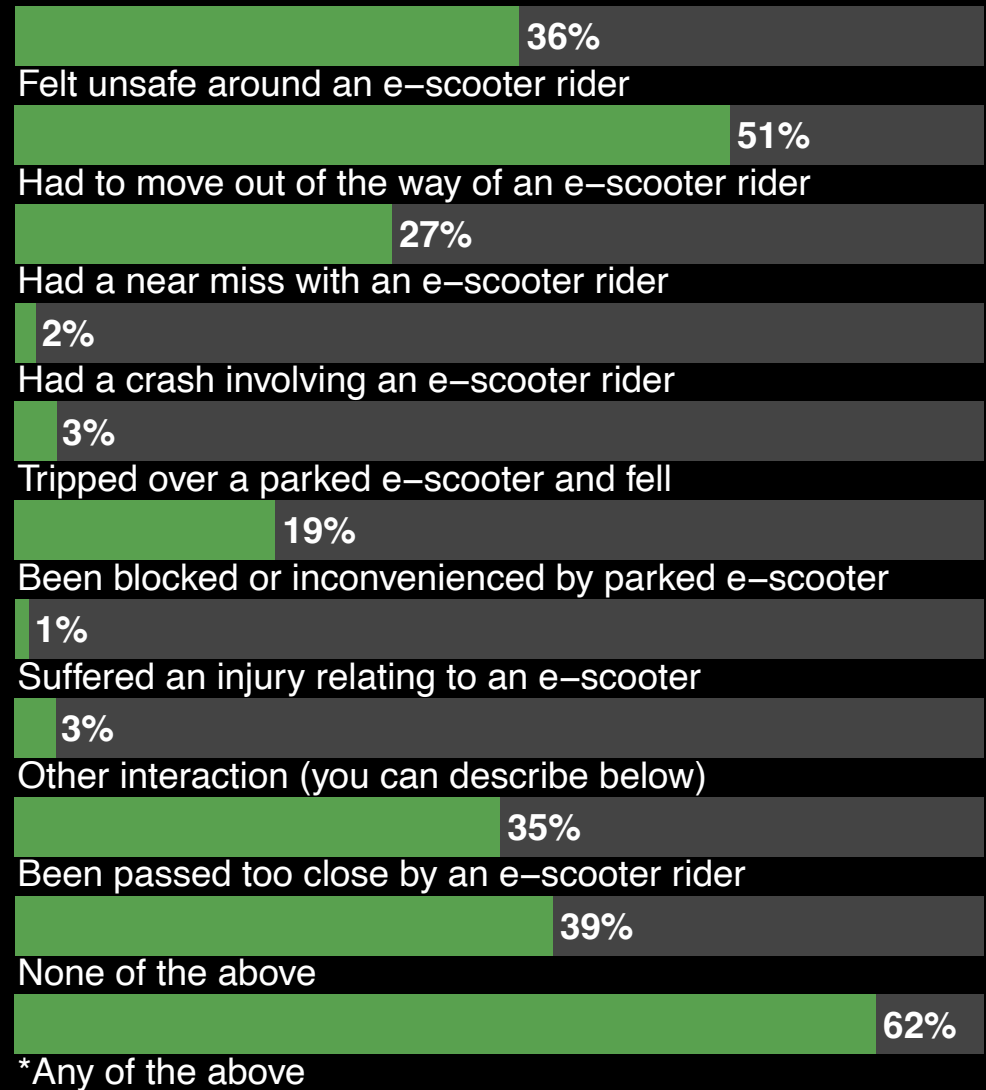


'[I] find it difficult to walk on the pavements with... parked and moving cars and uneven paving slabs so to add e-scooters would make it almost impossible to get anywhere safely' (Comment - Survey 3)

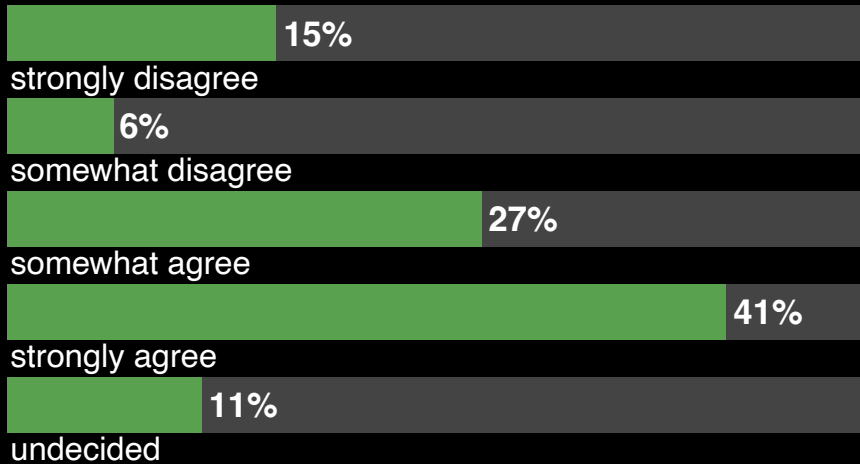
'You see the Lime scooters everywhere just thrown on the floor and there doesn't seem to be anything they can do to stop that.' (Interview 44)

When walking in Greater Manchester, have any of the following happened to you?

Select all that apply.



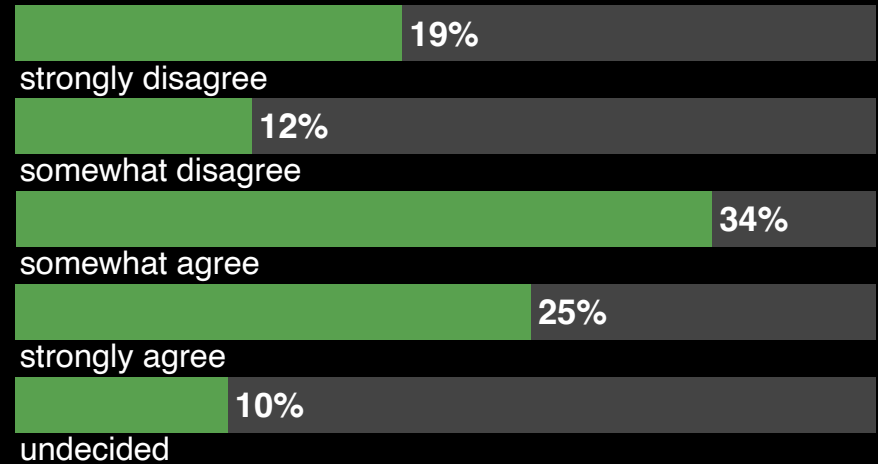
In the future, there should be an e-scooter rental scheme operating across Greater Manchester.



More likely to agree:

Younger
Existing users

E-scooters will make Greater Manchester a more attractive place to live.



More likely to agree:

Male
Younger
Existing users

Salford Phase 4 - 18 Oct 2021





Questions in the room or on
YouTube or Twitter @ActiveCitiesUoS

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<https://blogs.salford.ac.uk/healthyactivecities/e-scooters-in-salford/>